

Precautionary recall of older Snowpulse cartridges

The Snowpulse cartridges for the “Inflation System 1.0” have a defective pressure gauge and must be replaced. Cartridges from the current 2011/12 winter season as well as all Mammut airbag products are not affected by this recall.

On July 1, 2011, Mammut Sports Group AG acquired the Swiss avalanche airbag specialists Snowpulse AG. In the meantime, that company’s production and quality processes have been analyzed and brought up to the level of Mammut’s own quality standards. In the process, it was found that the measures Snowpulse AG had previously taken to assure quality with respect to this problem did not meet Mammut’s high standards.

The Snowpulse cartridges (also called cylinders) are equipped with a pressure gauge, also known as a manometer. For some Snowpulse cartridges, after a certain amount of time a critical defect can appear. In these cartridges, this pressure gauge has developed a leak over time that leads to a drop in air pressure and sometimes to all the air escaping. This can mean that the airbag blows up only insufficiently or not at all. To completely rule out the possibility of this risk occurring, Mammut Sports Group AG has decided to immediately recall and replace all Snowpulse cartridges that were sold of the first generation (Inflation System 1.0).

Information

Mammut Sports Group AG has set up a special help desk for the Snowpulse cartridge recall program.

E-mail: helpdesk@snowpulse.com
Telephone: +41 62 769 81 82
(Monday – Friday, 8 a.m. to noon / 1:30 – 5 p.m. CET)
Telephone in USA: 1-800-451-5127 / info@mammutusa.com
(Monday – Friday, 9 a.m. to 5 p.m. EST)
Telephone in Canada: 1-250-344-5060

Addresses of various service centers:

<i>Switzerland</i>	<i>European countries</i>	<i>USA</i>
Mammut Sports Group AG Birren 5 CH-5703 Seon	Mammut Sports Group GmbH Anschützstrasse 5 D-87700 Memmingen	Mammut Sports Group Inc. 135 Northside Drive Shelburne, VT 05482 USA <i>Contact the US office to get a UPS calltag before you send it back.</i>
<i>Canada</i>	<i>Other countries</i>	
Mountain Sports Distribution #101 - 806 9th St N Golden, BC, V0A 1H2	Bring the cartridge to the place where you purchased it. Dealer directory at: www.snowpulse.com	

Furthermore, you can find complete information about this precautionary recall of the Snowpulse cartridges on the website **www.snowpulse.com**.

Which cartridges are affected by the recall?

All Snowpulse cartridges of the first generation, compatible with Inflation System 1.0, 207 and 300 bar.

How can I tell which cartridges are actually affected by the recall?

All cartridges whose valve looks like the one in the illustration and whose pressure gauge has not yet been replaced.



The new Snowpulse cartridges for Inflation System 2.0 as well as cartridges from the Mammut Ride Airbag R.A.S. are not affected by the recall.